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20th May 2009

Dear Stephen/Julie,

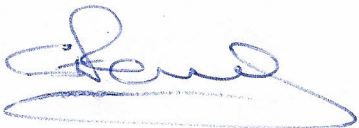
Firstly I must apologise for the delay in responding, as you will appreciate time goes no- where when you are busy.

I thank you for your follow up letter and your interest in my welfare, I can confirm that my mouth is fine and has settled down completely.

As you will know I registered last year (Sep 08) after being unable to find a dentist for some time and needing a substantial amount of treatment. The course of treatment lasted several months and culminated in the removal of a wisdom tooth, something I am sure most people dread. I would like to thank Stephen for all his efforts and the fact that during the time spent in the surgery I was put at ease, and I can honestly say I did not feel a thing at any point!

It is very re-assuring to know I am in good hands going forward and will ensure I visit the practise for my regular checkups and follow up treatment should I need it, overall I was extremely happy with the treatment I received and hope then anyone reading this will feel the same, I am sure they will.

Best wishes and thank you again



Grahame Penney